

CIVIL SERVICE NOTICE OF EXAMINATION LATERAL TELECOMMUNICATOR (DISPATCH)

Pacific County Sheriff's Office

Notice is hereby given that the Pacific County Civil Service Commission is establishing an eligibility list for Lateral Telecommunicator for the Pacific County Sheriff's Office.

Monthly salary range for Telecommunicator is \$3,604 - 4,431, including but not limited to, health care benefits, retirement benefits, and leave accrual benefits.

TELECOMMUNICATOR MINIMUM REQUIREMENTS

- U.S. Citizen or legal permanent resident.
- Minimum age of 18 at time of appointment.
- High School diploma or G.E.D. certificate.
- Valid driver's license.
- Ability to read and write English as required by RCW 41.14.100.
- Candidates must be able to provide proof of typing minimum 40 wpm.
- Meet the Pacific County Sheriff's Employment Standards.
- Certification showing to have completed CJTC Telecommunicator I and II (or comparable training program).
- Completed minimum of two years working as a Telecommunicator.

DUTIES OF A TELECOMMUNICATOR

- Taking incoming calls from the public.
- Evaluating and prioritizing calls for service.
- Operating multi-frequency radio equipment.
- Dispatching law enforcement, fire and emergency medical instructions.
- Providing pre-arrival and/or emergency medical instructions.
- Entering and retrieving data from law enforcement computer systems.
- Monitoring and maintaining information on location of all in-service law enforcement, fire and emergency medical units.
- Operating TDD/TTY devices.
- Operates digital tape-recording devices.
- Maintains security and controls access to the jail and communications center.

APPLICATION PROCESS

- Applications may be obtained at the Pacific County Civil Service Office, email civilservice@co.pacific.wa.us, or by calling (360) 875-9334.
- Complete the Pacific County Civil Service application for employment.
- Submit application packet with supporting documents to **Pacific County Civil Service Commission, PO Box 6, South Bend, WA 98586**, in person to the Civil Service Office in the Pacific County Annex Building or by emailing civilservice@co.pacific.wa.us (please be sure to follow-up to ensure it was received).

EXAMINATION PROCESS:

- Candidates will be required to complete an Oral Board Evaluation.
- Oral Board Evaluations will be conducted **TBD** at the Courthouse Annex (1216 W Robert Bush Drive, South Bend, WA 98586). This examination is weighted as 30%. A passing average is required.

Pacific County does not discriminate on the basis of race, color, national origin, sex, religion, age or disability in employment or the provision of services.

**Additional information may be obtained by calling
Chief Examiner/ Secretary Mindy Young at
(360) 875-9334 or email civilservice@co.pacific.wa.us.**